

CLIENT NAME

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Street Address
West Hills, California 91407

INFORMATION TECHNOLOGY SPECIALIST

Systems Engineer & .NET Developer

- Service-focused IT professional with 11+ years of success installing, configuring and maintaining high-performance technical systems and network solutions to meet challenging business needs.
- Experienced in database backup and disaster recovery procedures, query optimization and performance tuning under mixed computing environments.
- Organized, take-charge professional with exceptional follow-through ability; able to plan and coordinate projects from conception to successful conclusions.
- Articulate and intelligent communicator, fluent in two languages, English and Russian. Motivational team leader and team member, highly respected by managers, clients and colleagues for tenacious troubleshooting skills and unwavering commitment to business and customer needs.

TECHNICAL BACKGROUND INCLUDES:

Software:	Microsoft Windows 2000, XP, 7, Server 2003, Server 2008/R2, SQL Server 2008, Visual Studio .NET 2010, OFFICE XP-2010, Git, VMWare ESXI4 Server, VMWare View, VMWare vSphere
Operating Systems:	Windows XP-W7, Windows Server 2000/2003/2008, Linux (Ubuntu)
Languages:	C#, VB.NET, VBA, Python, PHP, HTML, CSS, XML, JavaScript
RDBMS:	Microsoft SQL Server 2008/R2, Microsoft SQL Server 2005/2008, MySQL, Microsoft Access 2000-2010
Hardware:	HP Proliant Servers, Various Routers, Switches, Access Points
Reporting Tools:	SQL Server 2005/2008 Reporting Services (SRS), Microsoft Access 2000-2010
Business Intelligence Development Tools:	Microsoft Visual Studio 2005/2008
Programming Languages:	SQL/T-SQL/PLSQL, C#, VB.NET, Python
Desktop and Graphic Design Applications:	Microsoft Office 2000/2003/2007, Microsoft Project, Visio 2000/2003, Adobe Dreamweaver, Photoshop, Illustrator

PROFESSIONAL EXPERIENCE

WORLDWIDE DYNASTY INC., Chatsworth, CA 2002-Present

Systems Engineer/ Developer

Provide technical support for end-users within e-commerce based business. Customize support of in-house Order Management System, develop modules, add-ons, and create reports using Microsoft Access 2010 and Crystal Reports.

Selected Achievements & Highlights:

- Design, develop and maintain ETL (SSIS) system data sources to SQL Server data warehouse.
- Develop and maintain stored procedures, triggers, functions and views.
- Design, develop and maintain relational database architecture and data models.
- Database Administration: Install, configure and administer user accounts to provide object security, troubleshooting and management of backup and recoveries.
- Ensure continuous data availability and integrity by monitoring SQL database and server performance.
- Script simple to complex ad-hoc queries to provide critical organization reports.
- Design, construct and maintain database driven applications that support existent business processes by

Continued

analyzing, coding and implementing user-friendly input interfaces with back-end data repository and report generating capability.

- Install, maintain and update network software.
- Administer Active Directory profiles for access rights, resource allocation.
- Develop and implement local network policies, procedures, and standards.
- Troubleshoot and resolve technical problems with PC equipment and software malfunctions and network resources such as printers, faxes and VoIP phones.
- Provide technical assistance and training of computer hardware, applications and underlying network operational procedures to end-users.
- Evaluate options and recommend purchase of computer software, equipment, supplies, and services to support daily operations.

Selected Achievements & Highlights:

- Consulted and implemented strategic plans that helped company grow during a turbulent national economy while similar e-commerce based businesses were forced to close.
- Played key role in helping company maneuver to reduce operating expenses and become more competitive by switching from physical environment to virtual environment using VMWare ESXI Server.
- Configured data link with USPS, FedEx, and UPS that streamlined shipping process and reduced expenses.
- Installed and supported Microsoft SQL Server 2008 and ESXI Server with 25+ VM's. Managed two physical and three virtual servers.

NATURAL LIFESTYLE BRANDS, Chatsworth, CA

2007-Present

Developer/Systems Engineer

Recruited by former supervisor at World Wide Dynasty to become independent contractor to maintain technology and assist in the development of an e-commerce company.

- Database Administration: Install, configure, and administer user accounts to provide object security, troubleshooting and management of backup and recoveries.
- Design, construct and maintain database driven applications that support existent business processes by analyzing, coding and implementing user-friendly input interfaces with back-end data repository and report generating capability.
- Design, develop and maintain intranet websites. Install, maintain and update network software.
- Administer Active Directory profiles for access rights, resource allocation.
- Troubleshoot and resolve technical problems with PC equipment, software malfunctions and network resources such as printers, faxes and VoIP phones.

Selected Achievements & Highlights:

- Successfully delivered technical support enabling continued growth and efficient business operations.
- Provided start-of-the-art automation and administrative operating systems within a limited budget.

YAZMO.COM, ALLERC.COM, & ATOZPRINTERINK.COM

2004-2007

Freelance Developer

Customized warehouse management systems as independent contractor and freelance developer.

Selected Achievements & Highlights:

- Completed server-side programming for websites using PHP.
- Successfully on automated business components, resulting in cost savings and increased production.

EDUCATION

AcademyX Microsoft C# Boot Camp, San Francisco, CA
 Additional Technology Coursework, MITX.com & Udacity.com
 Technology Coursework Completed, Baku National Technical College, Baku, Azerbaijan