

CLIENT NAME

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IT INFRASTRUCTURE AND OPERATIONS EXECUTIVE

Project Management | Infrastructure Development | Vendor Support | C-Level Communication

~Improving Network & Systems Uptime, Capacity & Security~

Solutions-driven professional with 18+ years of success transforming IT network infrastructures and integrating new technologies to drive productivity and implement large-scale IT projects. Proven record of success in collaboratively developing and implementing strategic plans to improve corporate computing environment. Resourceful, take-charge leader recognized for ability to step into any situation and get results. Valued as versatile team player who is quick to pick up new concepts and who thrives on challenge.

CAREER HIGHLIGHTS

- **Recognized for excellence and awarded Rodale CEO's Star Award, an annual award presented to only 6 out of all employees who demonstrated exemplary performance.**
- Selected to serve as Member of Governance Committee along with CEO, CFO, and all C-Level executives to ensure that all major IT projects are aligned with corporate strategy. Helped assess and communicate value of project proposals for entire company of up to 900 employees.
- Chosen to take over failing project with goal to secure critical PCI compliance. Led gap assessment and designed/executed project plan that successfully achieved compliance.
- Implemented Cisco VOIP for entire company, and replaced WAN provider for 8+ locations that increased bandwidth and reduced costs by \$100K+ annually.
- Managed transition and reduction of in-house infrastructure support team consisting of 22-onsite staff members to an outsourced model that split 12-onshore and 12-offshore resources.
- Planned, organized, and oversaw all technology for multi-million dollar construction project that included five-floors of newly developed offices in New York City location.
- Earned certification as Payment Card Industry Internal Security Assessor in 2012.

RELATED EXPERIENCE

RODALE INC, New York, NY

6/97-Present

Rodale is an authoritative source for trusted content in health, fitness, and wellness around the world reaching 70M+ people and an industry leader in direct response marketing with 27M+ active customer database. Notable publications include Men's Health, Prevention, Women's Health, Runner's World, Bicycling, Running Times, and Organic Gardening.

Director of IT Operations and Information Security (8/10-Present)

Manager of Infrastructure and Security (1/09-8/10)

\$6M Budget | IT Infrastructure and Security | Vendors and Large Multinational Teams | Disaster Recovery

Selected to serve as Information Security Officer for the Security Advisory Board reporting directly to the corporate branch. Oversee disaster recovery procedures and implement new technologies to simplify and improve recovery time. Collaborate with application development groups to verify implementation and security of internally and externally developed Drupal and Wordpress sites.

- **Met PCI compliance regulations by designing and managing large complex network segmentation project. Executed critical changes throughout network and server environment for all commercial applications, public facing websites, and internal operations.**
- Saved \$9K per month by transitioning of 8+ locations to new provider of WAN services.
- Steered Rodale from a non-PCI compliant status to a valid PCI complaint level-3 and 2 merchant.

Continued

- Drove the transition of Rodale's entire infrastructure support staff to an external support vendor. Approved the SOW, MSA, and all process documentation while overseeing the day-to-day operations of the delivery team.
- Leveraged multiple vendors to negotiate a \$2M VOIP project. Administered the VOIP Cisco rollout of 900+ users in multiple locations, including Cisco Unified Personal Clients on all Macintosh and Windows platforms with the capability of presence and video conferencing at the desktop.
- Captured entire commerce online transaction flows from initial offer through confirmation page, and archive each successful transaction for seven years.

Network/Telecommunications Systems Manager (2/06-1/09)

\$1.5M Budget | 4 Direct Reports | Network and Telecommunication Systems | Vendor Support

Managed relationships with high-profile vendors including AT&T, T-Mobile, Verizon, Savvis, Cisco, WebEx, Genesys, Cummulus, and Paetec. Implemented Telecommunications Expense Management System and streamlined invoice lifecycle and cost allocations for all wireless devices.

- Negotiated a new contract with Savvis for data services that increased bandwidth and captured a 15% savings with a one-year contract.
- Presented business case and ROI to Board executives and communicated value of a five-year lease agreement with Cisco for VOIP implementation.
- Led the design and overhaul of Rodale's core infrastructure and strategy for VOIP implementation, including network redundancy, multiple call managers, phones, and servers (Presence and Unity).
- Developed wireless strategy and supervised the installation and configuration of WAP's. Worked closely with vendors and designed a secure protocol standard for connectivity to the corporate network. Documented instructions for use and managed all of corporate communication directly.

TECHNICAL BACKGROUND

Operating Systems:	Windows server 2003/8, Windows 95/XP/Vista/7/8, Mac OS 7-10.8, Linux
Software:	Bluecoat, RSAEnvision, Tripwire, Tealeaf, GoogleDocs, Filemaker, Crystal reports, MS Office Pro, Project, Visio, Symantec, Etrust, VMWare, Jira, Basecamp, SharePoint, Solarwinds, Wireshark, New Relic, Denika, Landesk, Centrify, BES, GoodLink, Jabber, Intercall, Adobe suite, Cisco Call Manager/Presence/Unity, EMS MessageOne, Outlook, Entourage, Postini, Keynote, INDesign, Filemaker, Webex, Intercall, Exchange 2003/2010, VMWare, Anyconnect, Druplal, Wordpress, Oracle, MySQL, Akamai
Testing Tools:	Nexpose/Qualys/Burp/WebInspect
Hardware:	Macintosh, PC (desktop, laptop and servers), iPhones, iPads, BlackBerry's, Androids, Cisco (Routers/switches/WAP's), LCD projectors, Video Conferencing systems, Controllers, UPS's, phones (Cisco, Avaya)

EDUCATION

Pursuing Masters in Information Systems, United States Open University

BS in Computer Science, New York Institute of Technology, 1996

– First Team All-American NCAA lacrosse (1994)

– Captain – NCAA National Championship NYIT Lacrosse Team (1994)